

Delegates book with confidence, join us with confidence!

We are delighted once again to bring the industry together face to face this year. As always, our priority is to deliver a safe, enjoyable and informative event. Our venue partners are following best practice in terms of hygiene, ventilation and health and safety standards. We are asking people to take a lateral flow test before our events and offering them the flexibility to transfer their ticket if they test positive.

We ask that you support us by following these conditions as part of your registration process:

- We encourage you to take a lateral flow test within 24 hours of arrival at the event.
- Please do not attend if you test positive, are feeling unwell, have a temperature or any cold/COVID symptoms, or have been in close contact with anyone that has had a positive test within the previous 5 days.
- If you have booked a physical ticket and you cannot attend yourself as you have tested positive for COVID you can transfer your ticket to a colleague, convert to a digital ticket or a credit note for a future Faversham House event.
- We ask visitors to make use of additional anti-bac provisions and regular hand washing.
- The space will be well ventilated and mask wearing is optional.

We will work with the venue and all suppliers to create a safe environment with appropriate standards of hygiene and ventilation.

- **Risk assessment:** Our risk assessment and the venue's risk assessment will be available for each venue and event, via a link on our website.
- **Enhanced cleaning:** All areas of potential contact will have increased levels of cleaning, including badges, AV equipment, doors, bathrooms, lifts and corridors etc.
- **Good ventilation:** The conference room will be well-ventilated with fresh air through open windows and doors (weather permitting), or fresh air circulation from air conditioning.
- **Our staff:** All our staff will be double vaccinated and will be checked for a negative covid lateral flow test the day before the event and each day of the event.
- **Transport:** Our venues have parking available if you wish to use your own car (outside London venues only).